



REPUBLIC OF THE PHILIPPINES

PHILIPPINE STATISTICAL RESEARCH AND TRAINING INSTITUTE

Professional ♦ Service-Oriented ♦ Responsive ♦ Team-based ♦ Integrity



CERTIFICATE OF COMPLIANCE

Pursuant to Republic Act No. 11032: An Act Promoting Ease of Doing Business and Efficient Delivery of Government Services, amending for purpose Republic Act No.9485, otherwise known as the Anti-Red Tape Act of 2007, and for Other Purposes

I, **Josefina V. Almeda**, Ph.D., Filipino, of legal age, Head and Executive Director, the person responsible and accountable in ensuring compliance with Section 6 of the Ease Doing Business and Efficient Government Service Delivery Act of 2018, hereby declare and certify the following facts:

- 1.) The Philippine Statistical Research and Training Institute (PSRTI) has established its service standards known as the Citizen's Charter that enumerates the following:
 - a. Vision and mission of the agency;
 - b. Government services offered:
 - i. Comprehensive and uniform checklist of requirements for each type of application request;
 - ii. Step-by-step procedure to obtain a particular service;
 - iii. Person responsible for each step;
 - iv. Maximum time needed to conclude the process;
 - v. Document/s to be presented by the applicant or requesting party, if necessary;
 - vi. Amount of fees, if necessary; and
 - c. Procedure for filing complaints.
- 2.) The Citizen's Charter is posted as an information electronically displayed in the LED Television installed at the Reception Area/Library, and could be easily understood by the public.
- 3.) The Citizen's Charter is posted at the main entrance of the office.
- 4.) The Citizen's Charter is written in English and published as an information material.
- 5.) The Citizen's Charter is uploaded on the agency's website through a tab or link specifically for the Citizen's Charter, located at the most visible space or area of the website, or as a link under Transparency Seal.
- 6.) There is an established Client Satisfactory Measurement per service in the respective divisions of the Office.

This certification is being issued at attest to the accuracy of all the foregoing based on available records and information that can be verified.

IN WITNESS WHEREOF, I have hereunto set my hand this 26th day of November, 2020, in Quezon City, Metro Manila, Philippines.

JOSEFINA V. ALMEDA, Ph.D.
Head/Executive Director III

SUBSCRIBED AND SWORN to before me NOV 27 2020 of November, 2020 in Quezon City, Philippines, with affiant exhibiting to me her PSRTI ID No. 081617-001 issued on February 20, 2019.

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SERIES OF mp

ELISEO V. ALMEDA, JR.
Roll No. 50183
PTR No. 95212806, Jan. 21, 2020
IBP No. 003280, Nov. 20, 2019
MCLE Comp. No. VI-0012817 until April 14, 2022
20 Kamagong St., Sapamanai Village
East Fairview, Quezon City
ADM Matter No. NP-067
Until Dec. 31, 2021